

BARBARA ANN
KARMANOS
CANCER INSTITUTE
Wayne State University

June 27, 2017

To Whom It May Concern,

I am happy to write this letter in reference to our business relationship with Synergies Plus Solutions (SPS). They have been our credit card solution for over 7 years and we've been more than satisfied with their service.

The employees of SPS have given us their personal attention and professional follow-up for service whenever it's been needed. The values and acumen exhibited by SPS have been at the highest levels of commitment to our business needs and they've been valuable to Karmanos Cancer Institute in understanding and helping us achieve our strategic direction as it relates to our operations. They have shown that they are more than a seller of service, they work to be partners with us in achieving our credit card revenue processing goals.

Synergies Plus Solutions continues to exceed our expectations and we confidently recommend them to you.

Sincerely,



Gerri Krause
Accounting Manager